**St. Stephen’s Capital**

**(Lettings & Management)**

# Are you happy with your repair? please select

## Please help us to improve by telling us how you rate our service.

We want to monitor the service you receive from our contractors and us. By completing and returning this satisfaction feedback by e-mail you will be helping us to improve. Many thanks in anticipation of your co-operation.

Tradesperson: please select

1. When was your repair completed? please enter date
2. How would you rate the time taken from reporting the repair to the repair actually being completed? Were you....please select
3. How would you rate the overall quality of the repair work completed? Were you....please select
4. Was your repair appointment kept? please select
5. Did the contractor complete the repair on first visit? please select
6. Did the contractor leave your home clean and tidy? please select
7. Overall, how satisfied are you with the way we dealt with the repairs? Were you....please select
8. Any other comments: please enter your comments
9. Name & Address: please enter text
10. Date: please enter date